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## Journey JavaScript SDK

[Method reference](#)

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## Contents

- [1 Initialization methods](#)
- [2 Session methods](#)
- [3 Tracking methods](#)
- [4 Events methods](#)
- [5 Utility methods](#)

View a list of methods available in the Journey JavaScript SDK.

## Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

## Initialization methods

For more information about a method, including signature and arguments, click the method's name.

| Method      | Description   |
|-------------|---|
| init        | Initializes the Journey JavaScript SDK.   |
| initialized | Notifies when the Journey JavaScript SDK is initialized fully.                  |
| destroy     | Stops all Journey JavaScript SDK activity and removes all tracking information. |

## Session methods

For more information about a method, including signature and arguments, click the method's name.

| Method                          | Description  |
|---------------------------------|--|
| api.session.getData             | Returns an object that contains session information.   |
| api.session.getCustomerCookield | Returns a string that contains the customer cookie ID. |
| api.session.getId               | Returns a string containing session ID.                |

## Tracking methods

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For more information about a method, including signature and arguments, click the method's name.

| Method      | Description                                      |
|-------------|--|
| pageview    | Tracks page views.                               |
| record      | Records custom website events.                   |
| forms:track | Captures when visitors complete web-based forms. |

## Events methods

For more information about a method, including signature and arguments, click the method's name.

| Method | Description   |
|--------|---|
| on     | Subscribes to notifications about a particular type of Journey JavaScript SDK activity.               |
| once   | Subscribes to notifications for first event for a particular type of Journey JavaScript SDK activity. |
| off    | Unsubscribes from notifications about a particular type of Journey JavaScript SDK activity.           |

## Utility methods

For more information about a method, click the method's name.

| Method      | Description  |
|-------------|--|
| serialize   | Passes serialized data from a form.  |
| dom - ready | Allows you to specify a function handler to run when the DOM has loaded fully. |
| debug       | Sends helpful messages to the console.   |